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**3 Proven Things to Make Your Audience** Look Forward to Your Facebook Posts



Jill R. McCartney White, IOM, CCEO-AP President & CEO

If you're on social media for busi-

gerly for your content.

Wouldn't that be great?

That type of interest is essential if about you or your offers. you're hoping to get a return on the investment of your time. Yet this is that will help you engage your auone of the hardest things businesspeople face on social media. Many AIM FOR businesses feel like they're posting CONVERSATION into the wind with no response.

Nobody has time for that and so they stop doing it. Then they've them how to become better conver- ability to give good advice. created a self-fulfilling prophecy, sationalists, they would probably "social media doesn't work for my suggest engaging the other person People have enough disheartening business."

derstandable that you'd feel that them about that topic. way. You need your time to count Facebook is no different. We all through your posts, not by directly and you need engagement to show want to post about what we're do- saying it, that they can always come for it. Here are a few proven tech- ing, especially for a business page. to you for inspiration and good niques you can use to get more But this turns people off if that's all news.

posts.

Most engaging Facebook posts have:

- a strong image: this will "stop the scroll"
- a personality: show your personality or the company's personality/brand
- a point: have a reason behind the post such as inspiration, education, or entertainment
- an invitation: this doesn't have to be a strict call to action, but your post should end with a written or unwritten invitation to get to know you better

You want to keep these things ness, you're one of many voices. It's in mind when you're creating your hard to stand out and cultivate an posts. The other thing to rememaudience of people who want to ber is the 80/20 rule. Roughly 80% hear from you...let alone look ea- of your content should be about other things (things your audience is interested in), while 20% can be

Now let's get to the techniques dience.

If you located the best conversationalist in the world and you asked happen to her, I questioned her in questions. Find out what they information in their lives right now. If you're in this position, it's un- like to talk about and then ask Be a center of good feelings or a safe

engagement with your Facebook you do. You can post what you're This doesn't mean you shouldn't your intense love or hatred of a parhas been there. These kinds of posts lem. will inspire people to answer you, which is what you want.

#### **KEEP IT POSITIVE**

This isn't just a comment about the current political environment, it's generally good advice for your business. I was listening to a podwas lamenting about how Am- create loyal customers. azon had unfairly enacted a rule that sounds comical, but she spent several minutes talking about how ry or an amusing coincidence, or Kilgore Area Chamber of Commerce that is the story of her life and that things always go a different way for her than they do for everyone else. She sounded put upon and a bit ridiculous and I immediately unsubscribed from her podcast.

I'll never know if she had good advice to offer because I was turned off by her rant. If she believed she was singled out for bad things to

Don't let the same happen to you. harbor for them. Let them know

doing but do it in a way that engag- share the bad things that happen. ticular rarely thought of food like es people. For instance, instead of But you should share them from a candy corn. These types of things just sharing your vacation pictures, place of understanding or thank- make you unique yet help people post a picture and ask if anybody fulness and not one of whining and identify with you at the same time. knows where you are. Or tell them hurling insults at whatever caused-- This helps build relationships. where you are and ask if anyone else or in your mind caused--the prob-

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#### SHARE THINGS THAT ARE IMPORTANT AND UNIQUE

Suggesting you share things business. about your personal life makes a lot of people uncomfortable but there's no better way to connect with cast today where a business owner someone. And its connections that

Share things about your life that against (just) her. To most people others can identify with like your pets doing silly things, a funny sto- Jill R. McCartney White, IOM

These Facebook tips may seem basic but they're the most common things that people neglect to do. When posting for business, people are often hesitant to share their quirks. They want to keep it all

If you want to build a connection with your audience, you need to engage them in the same way you would in person. Make them feel important and talk about things they are interested in.





East Texas Leather

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### SEPTEMBER & OCTOBER

Sept 19	Board Meeting	12:00pm	Kilgore Chamber
Sept 20	BOSS	8:30am	Meadowbrook Golf & Event Center
Sept 21	Governmental Affairs Meeting	10:00am	Kilgore Chamber
Sept 21	Transportation Meeting	12:00pm	Kilgore Chamber
Sept 23	Ribbon Cutting	4:00pm	Stillwater RV Resort
Sept 26	Growth Group	11:30am	Back Porch
Sept 28	Education Committee Meeting	11:30am	Kilgore Chamber
Sept 30	Ribbon Cutting/Customer Apprec.	11:30am	HD Hydraulics
Oct 1	Kilgore Sesquicentennial Celeb.	5:00pm	The Texan Theater
Oct 4	Women in Business	6:00pm	The Texan Theater
Oct 10	Government Affairs Meeting	11:30am	Kilgore Chamber
Oct 11	Ambassador Meeting	11:30am	TBD

**UPCOMING** EVENTS & MEETINGS

#### Go to KilgoreChamber.com or VisitKilgore.com for more event information.

If you have a community event you wish to have listed on the Kilgore Calendar please send your information via email to Imorgan@kilgorechamber.com, drop it by the Chamber office at 1108 N. Kilgore Street. We will be happy to share your event information on the community calendar and via Facebook at KilgoreChamber.







www.KilgoreMainStreet.com/ChristmasUnderTheStars

# For vendor information and application, please email Imorgan@kilgorechamber.com or call 903-984-5022.



# Place YOUR AD in next month'sKILGORE NEWS HERALDChamber ConnectionCall 903.984.2593

"The purpose of the Kilgore Area Chamber of Commerce is to cultivate a strong business and industrial environment in the Kilgore area, creating a vibrant place to live, learn, work and play."

> 2022 Kilgore Area Chamber of Commerce 1108 N. KILGORE STREET | KILGORE, TEXAS 75662 | 903-984-5022

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#### WEEKEND, SEPTEMBER 17-18 2022

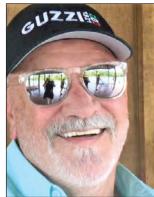


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# **Nity onnection**

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# **Kilgore history for kids**



Bill Woodall Kilgore Community Relations Manager

Coming soon to a young Kilgore ISD student near you...

... a Kilgore history coloring and activity book.

To our way of thinking, one of the most important things we can accomplish over the course of this Kilgore Sesquicentennial year is to help our youngest Kilgoreos understand who we are and how we got here. Certainly, in a 40-page booklet, the best we can hope for is to hit the high spots. But even those spots are instructive.

With the script-writing help of Kilgore Historical Preservation Foundation designees Ruth Anne Camp, Janie Dickerson Caleb Pirtle and Sue Brown, Kilgore native Autumn Kinsey put together a peach of an instructional, entertaining history of Kilgore.

Autumn is the daughter of long-time residents Janell and Don and is a 1998 graduate of KHS. Her older siblings, brother Parrish and sister Tara, also graduated KHS. After raising their family here, her parents (graduates of Chapel Hill and Crossroads schools, respectively) now live in Burleson. Autumn holds undergraduate and graduate degrees in print making from UNT and University of Dallas and now teaches art and graphic design at Dallas College. But she has a feel for derricks and she's got Kilgore's history down pat. City manager Josh Selleck and Mayor Ronnie Spradlin worked with Autumn and KHPF to coordinate the layout and printing.

a shiny, full color cover... that's reproduced below.

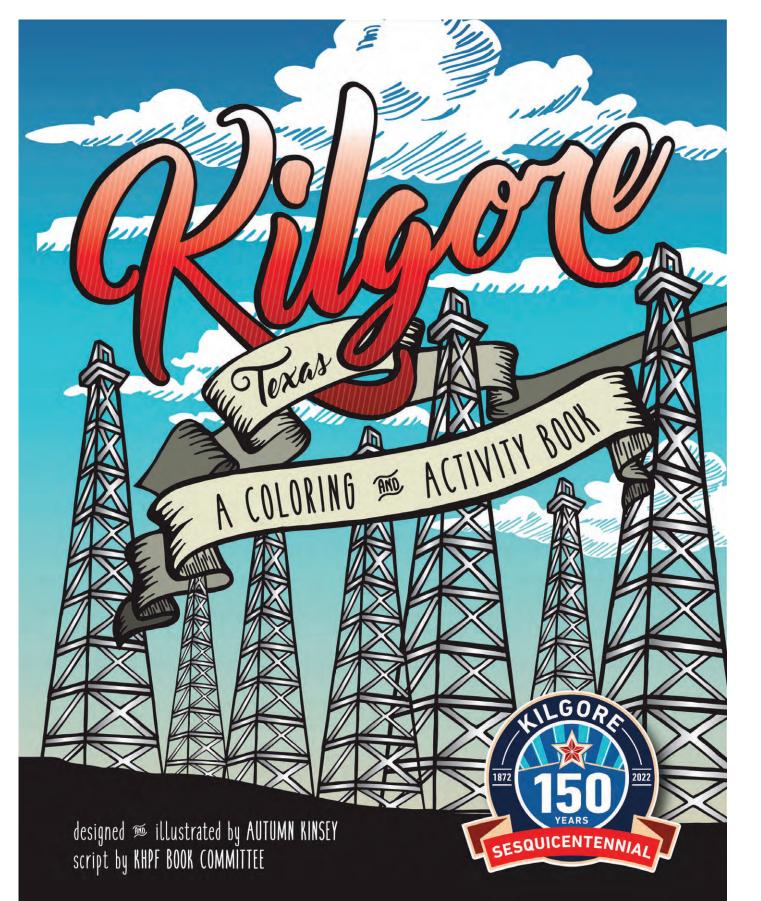
We have one activity bookfor every Kilgore student, Kindergarten through fifth grade... with some left

includes coloring pages, con- over; after the Sesquicenten- the Maness Furniture store ty - except to get it cleared. stubborn concrete hulk from mazes, fill-in-the-blank pag- extra copies will be available I remember the fire but I employees successfully comes, crossword puzzles and for sale at Kilgore Public Li- couldn't for the life of me tell pleted the delicate task of chived by the city and, most downtown's architecture.

nect-the-dotillustrations, nial Gala on October 1, the on Main Street burned. Last week a team of city the rear of the lot. story pages all wrapped in brary for \$3. Printed copies you how long that sad slab peeling the brick wall away yet know. If you have serious

> Nest. Last spring the city accept- With that done, a private ed ownership of that lot with contractor will, in the im- feel free to email me. Bill. You may remember when no clear goal for the proper- mediate future, remove that woodall@cityofkilgore.com

Beyond that ... we don't and digital files will be ar-structure have been part of now occupied by Dragon's (I'll tell you up front: it's too small for a jai alai cancha),



Just back from the printer, the perfectly delightful book

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